Human Resources **Professionals Association** The Continuing Professional Development (CPD) Requirement Explained

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Spring 2022 Webinar Series

April 27, 2022	HRPA's Appeal Process
May 4, 2022	The Requirement to Notify the Registrar of Bankruptcies and Insolvency Events
May 11, 2022	The Continuing Professional Development (CPD) Requirement
	Explained

Our previously aired regulatory and how-to webinar series can be found on the <u>Professional Development</u> page of our website.

Agenda

The objects of HRPA

Part 1

- What is CPD?
- Purpose of HRPA's CPD Requirement
- CPD Period, Log, & Recoding activities

Part 2

- Common Mistakes
- CPD Code
- No CPD Code? No Problem!
- Choosing a CPD Activity & CPD Options
- Maintaining Records

Part 3

- Submitting your CPD Log
- CPD Extension

Part 4

- CPD Audit
- Additional Information

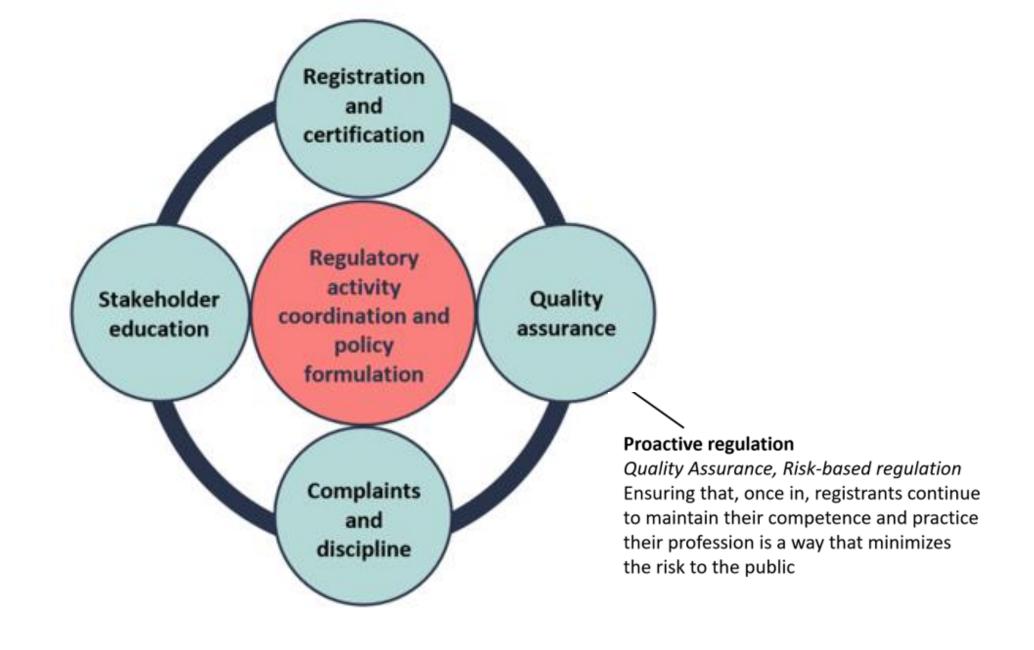
Questions?

Objects

- a) to promote and protect the public interest by governing and regulating the practice of members of the Association and firms in accordance with this Act and the by-laws, including,
 - i. establishing, maintaining, developing and enforcing standards of qualification,
 - ii. establishing, maintaining, developing and enforcing standards of practice,
 - iii. establishing, maintaining, developing and enforcing standards of professional ethics,
 - iv. establishing, maintaining, developing and enforcing standards of knowledge, skill and proficiency, and
 - v. regulating the practice, competence and professional conduct of members of the Association and firms;
- b) to promote and increase the knowledge, skill and proficiency of members of the Association, firms and students;
- c) to promote and protect the welfare and interests of the Association and of the human resources profession;
- d) to promote inter-professional collaboration with other professional bodies;
- e) to address any other matter that relates to the regulation of its members that the Board considers appropriate.

HRPA's Objects & Purpose of the CPD Requirement

- The objects are set out in the Registered Human Resources
 Professionals Act, 2013 HRPA's enabling statute.
- The purpose of HRPA's CPD requirement is to minimize the risk of harm or potential risk of harm to the public stemming from the practice of the profession by furthering one or more of the following objectives:
 - a. promoting continuing competence and continuing quality improvement;
 - b. remedying identified gaps in knowledge, skills; and competence;
 - c. addressing changes in practice environments;
 - d. managing the transition to new areas of professional practice; and
 - e. reinforcing standards of practice and incorporating advances in technology into one practice as a Human Resources professional.



What is CPD?

- Continuing Professional Development (CPD) is an essential component of HRPA's designation framework.
- The purpose of CPD is to ensure that members who have earned the CHRP, CHRL, and/or CHRE designation, participate in ongoing professional development activities that:
 - Enhance their abilities as an HR practitioner and strategic business partner
 - Contribute to the acquisition of new knowledge
 - Build familiarity with contemporary HR issues
 - Reinforce essential skills related to HR practice
 - Contribute to the development of new skills that enhance performance as a HR professional
- The CPD requirement also ensures only *competent* and *ethical* professionals are allowed into the profession. *Failure to meet the CPD requirement may result in suspension and revocation of designation.*

CPD Requirement

- Designation holders (i.e., CHRP, CHRL, and CHRE) must acquire 66.67 hours of CPD activities within their 3-year CPD period
- All designated members are required to meet the CPD requirement
- Designation holders cannot log activities outside their CPD period:
 - **Example:** Rodicka Lawrence holds a CHRL. Her CPD period is from *June 1, 2016 May 31, 2019*. Rodicka submitted 2 activities that took place on May 25, 2016. Due to these activities being outside of Rodicka's CPD period, it will not be counted towards the required 66.67 CPD hours for the CPD period of **June 1, 2016 May 31, 2019**.

CPD Period:

 Each designated member has a three-year CPD period, which starts when a member receives the CHRP, CHRL, or CHRE designation.

All CPD periods begin on June 1st unless:

- It is the member's first CPD period
 - CPD period will start on the date the member has been granted their first designation
- The member was granted an extension, in which case the CPD period starts the date after the CPD log was submitted

All CPD periods end on May 31st unless:

- The member was granted an extension
 - The member's CPD period will end on the date their extension expires or on the date their CPD log is submitted.

CPD Period (pt. 2):

- A member's first CPD period can be longer than three year if the designation was granted throughout the year
 - For example: Pippa was granted her designation on September 15, 2017. Her CPD period will be from June 1, 2017 May 31, 2021. This is because Pippa was granted her designation after the June 1, 20XX CPD period date. Therefore, her first CPD period is longer than subsequent periods.
- A member's CPD period does not change if he/she is granted further designations by HRPA

CPD Log:

- There are five activity categories in which members may log their CPD hours:
 - 1. Category A: Continuing Education (maximum 66.67 hours)
 - 2. Category B: Leadership (maximum 46.67 hours)
 - 3. Category C: Instruction (maximum 46.67 hours)
 - 4. Category D: Significant Work Project/ Initiatives (maximum 50 hours)
 - 5. Category E: Research or Publication (maximum 33.33 hours)
- Each category has a maximum allowable number of hours that can be claimed per category per three-year CPD period.
- Members are not required to log activities in each category.
- Category A is the only category in which you may log all 66.67 CPD hours.

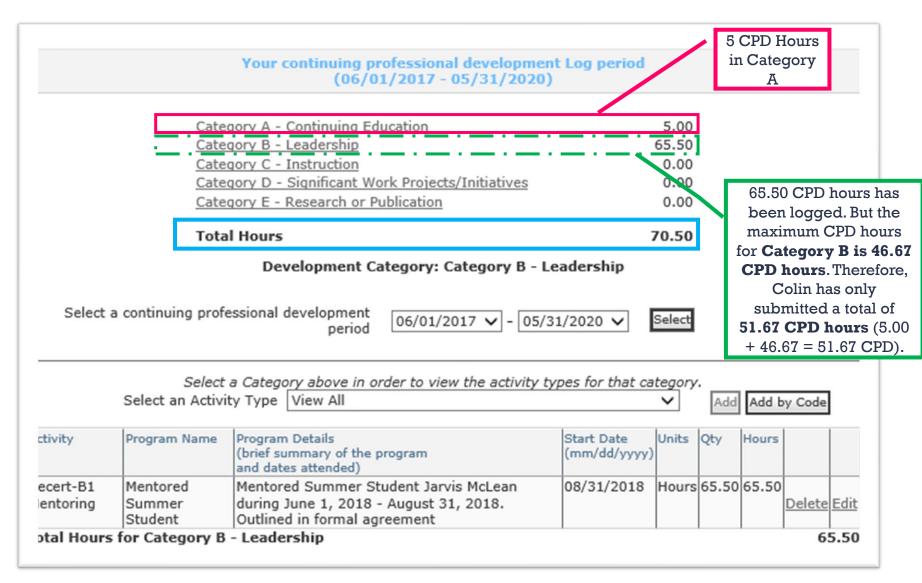
CPD Log (pt. 2):

Development Category	Maximum Hours per Three Year CPD Period	Activities Include but are not Limited to:
Category A – Continuing Education	66.67 hours	Seminars Workshops Conferences Self-directed learning
Category B – Leadership	46.67 hours	Mentoring Volunteering
Category C – Instruction	46.67 hours	Developing courses Teaching courses
Category D – Significant Work Projects/Initiatives	50 hours	First time HR management projects Secondments Significant Process Updates
Category E – Research or Publication	33.33 hours	Conducting research Publishing a new text Acceptance of a master's thesis HR related book review

CPD Log (pt. 3):

Each Category
has a maximum
number of CPD
hours. The only
Category you can
achieved 66.67
CPD hours is
Category A.

- Example: Colin D'Souza submitted his CPD Log:
 - What is the issue with Colin's Log?



Recording & Tracking Activities:

- Members are responsible for tracking and recording activities
- To ensure activities are recorded correctly, members should refer to the CPD Log: categories and definitions.
- Members are required to complete 66.67 CPD hours during their 3-year CPD period
- You may only log activities that were completed during your CPD period
 - For example: Lola's CPD Period is from June 1, 2017 May 31, 2020. However, Lola completed a webinar on May 25, 2017 and have tried several times to log this activity into her CPD log. Due to completion of the webinar on May 25, 2017, the online CPD Log system will not allow this activity to be saved, as it is outside Lola's CPD period.

Recording & Tracking Activities: Subcategory D1

For D1, the size of the project(s) determine the present hours:

- Small project (40-100 hours)
- Medium project (101-199 hours)
- Large project (200+ hours)

The quantity (QTY field) should be "1" per project and the CPD hours are as follows:

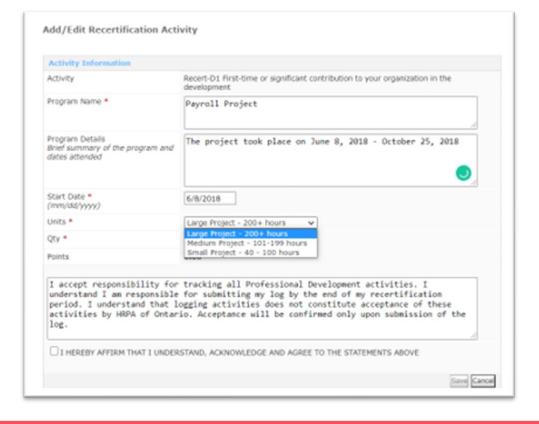
- Small project 10 CPD hours
- Medium project 13.33 CPD hours
- Large project 16.67 CPD hours

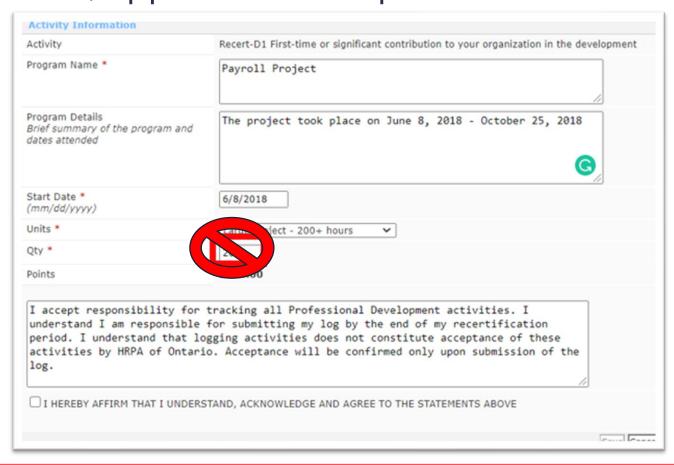
Common Mistakes:

1. Incorrect numerical value inputted into the QTY field:

A. Category D1: First time or significant contribution to your organization in the development, application or implementation of

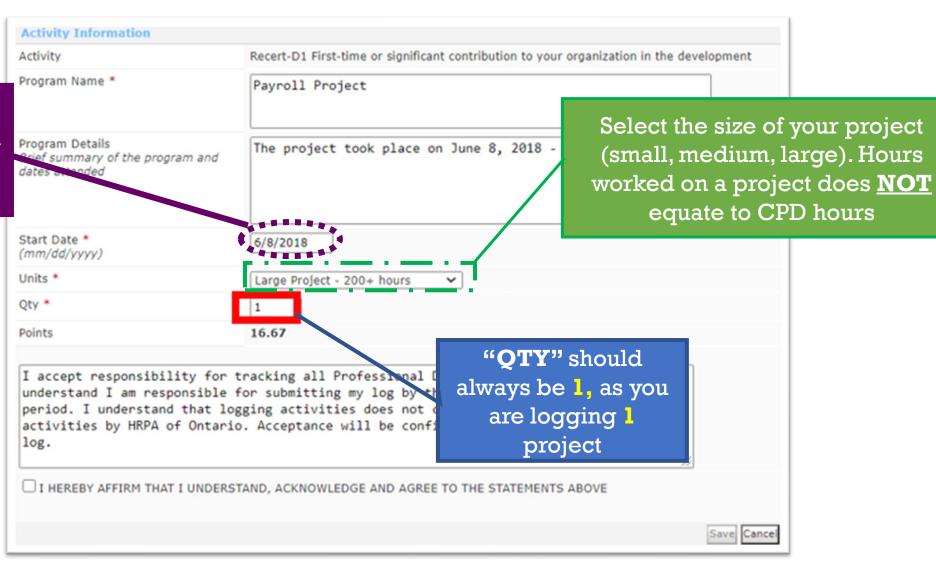
a program:





Common Mistakes (pt.2):

Ensure project date is **within** CPD Period (e.g., June 1, 2017 – May 31, 2020)



What is a CPD Code?

CPD Code is a 6-digit numerical value that is assigned to pre-approved CPD program activities:

400950

 A CPD Code is used by members to log activities they have participated in. The CPD Code makes logging an activity easier, as the code pre-populates the CPD log with details of the activity (title, description, date, and CPD hours):



What is a CPD Code (pt.2)?

CPD Codes are usually specific to activities logged under *Category A*: *Continuing education* (66.67 hours maximum), specifically subcategories:

- A1. University, College and Institute Courses
- A2. Certification Courses
- A3. Seminars/ Workshops/Conferences/ Roundtables
- 1 hour of instruction = 1 CPD hour, registrants may log a maximum of 8 hours per day under Category A.
- In subcategories A1-3, a CPD hour <u>does not</u> include homework, assignment, project, and pre-work prep.
- A CPD Code is assigned to a specific offering/event and date.

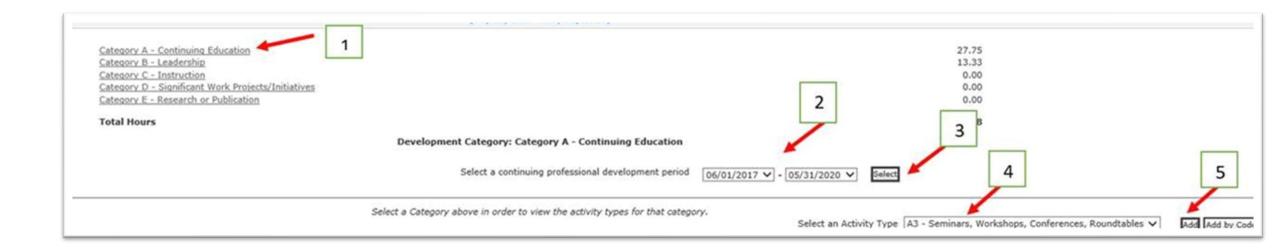
No CPD Code? No Problem!

- To provide flexibility to members, members are able manually log activities to they have participated in.
- If a member does not have a CPD Code, they can still log the activity they participated in manually.
- Members have the choice to participate in various activities, this includes activities that have been *pre-approved* and <u>not pre-approved</u>.

No CPD Code? No Problem! (pt.1):

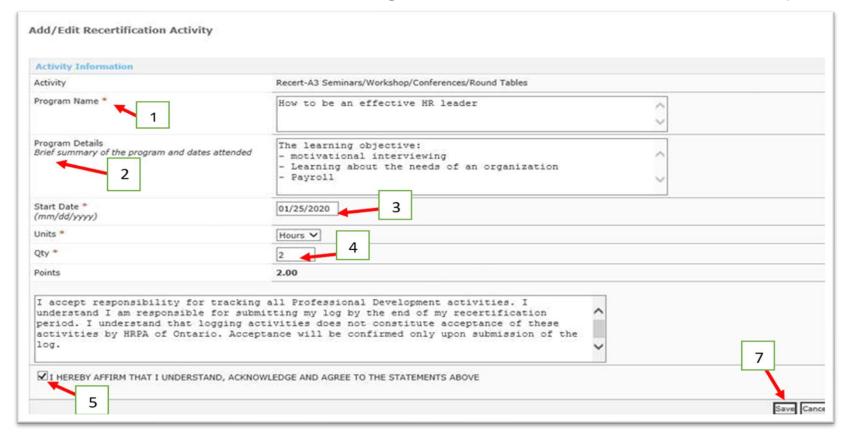
If you do not have a CPD Code, you can still log your activity manually:

Step 1: select the Category, CPD period, and Sub-category to log your activity, followed by clicking the add tab:



No CPD Code? No Problem! (pt.2):

- <u>Step 2:</u> Fill in the following fields (e.g., #1-4 as illustrated below). You will note that the **Quantity** section ("*QTY*") is in hours. Next, enter the hours of instruction you participated in.
- Please note: breaks, lunch, or networking does not count as an activity.



Choosing CPD Activities:

CPD activities will be different for each designated member as professional development is dependent on each member's practice:

- Focus on areas relevant to your HR practice when choosing CPD activities; engage in activities that align with your professional development goals and needs.
- Do not restrict your professional development to <u>only</u> HRPA Pre-approved activities.
 - HRPA Pre-approval is <u>not</u> mandatory for an activity to qualify for CPD.
- While it is not mandatory, HRPA <u>strongly encourage</u> members to develop a professional plan to stay on track with the CPD requirement leading up-to the submission deadline.
- Record activities as they occur it is easier to keep an ongoing record vs. trying to gather all the information at the last minute.

Activities that qualify for CPD

- CPD Activities logged should have a <u>direct</u> and <u>describable</u> link to one or more of the CPD objectives listed below:
 - a) Promote continuing competence and quality improvement in a specific aspect of one's practice as a Human Resources professional, and/or
 - b) Remedy an identified gap in one's HR knowledge, skills; and competence, and/or
 - Address changes in one's HR practice environment such that continued professional competence requires the development of new knowledge, skills; and competence, and/or
 - d) Manage the transition to new areas of HR professional practice; and/or
 - e) Reinforce standards of practice and incorporate advances in technology into one's practice as a Human Resources professional.

CPD Log Submission:

There are two ways members can track and log their activities:

Online CPD Log

- Can be accessed via HRPA membership account Dashboard profile page
- Recommended method
- Avoid CPD hours calculation mistakes
- Serves as a tracking tool

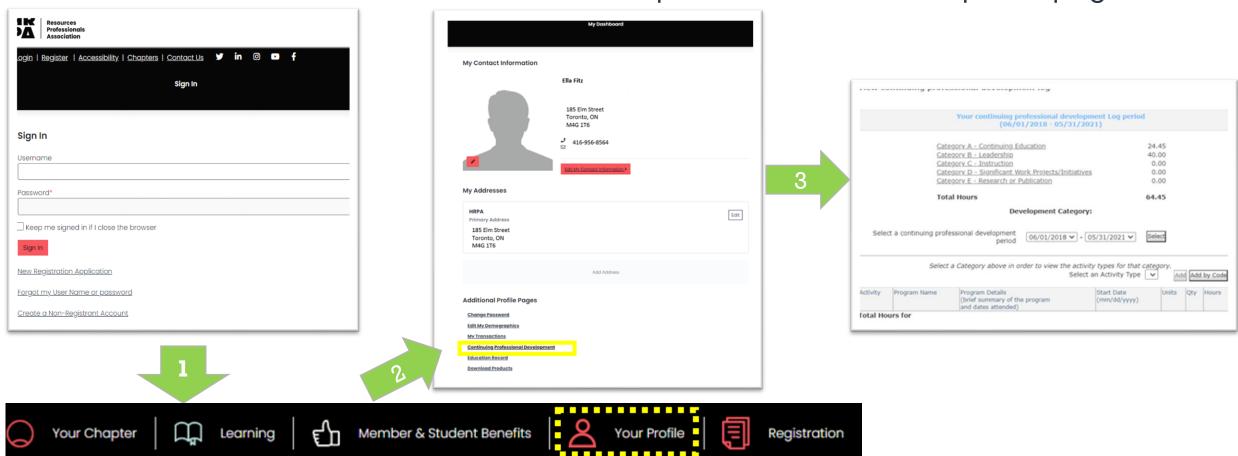
2. Hard-Copy CPD Log Guide

- The CPD Log Guide, contains a breakdown of each category, subcategory and the maximum number of allowable CPD hours
- The CPD Log Guide can also be used to log activities

CPD Log Submission (pt.2):

1. Online CPD Log

Can be accessed via HRPA membership account Dashboard profile page



CPD Log Submission (pt.3):

2. Hard-Copy CPD Log Guide

 The CPD Log Guide can also be used to log activities

CONTINUING PROFESSIONAL DEVELOPMENT LOG
Professional Development Categories and Definitions
For Maintenance of the CHRP, CHRL and CHRE designations

CATEGORY A: MAXIMUM 66.67 HOURS PER THREE YEAR PERIOD

Development Category	Development Activity	CPD hours accrued	Total Hours Acquired. Provide dates and name(s) of institution(s) and/or course provider attended to support activities logged. Provide brief explanation of how course content furthers your ability as an HR Practitioner.
A. Continuing Education	A1. University, College and Institute Courses Successful completion of post-secondary course(s) from an accredited institution. This may include: Distance Education Equivalents/face-to-face or online Continuing Education Programs University Transfer Courses Undergraduate Courses Graduate Courses (You must pass the course. You may be required to produce proof of transcript and courses outline if audited.)	1 hour per hour of instruction	
	A2. Certification Courses Attendance at courses that lead to a certification.	1 hour per hour of instruction to a maximum of 8 hours per day.	



HRPA CONTINUING PROFESSIONAL DEVELOPMENT (CPD) LOG

PROFESSIONAL DEVELOPMENT CATEGORIES AND DEFINITIONS

PURPOSE OF CONTINUING PROFESSIONAL DEVELOPMENT

The purpose of HRPA's CPD requirement is to ensure that designated members participate in ongoing professional development activities that:

- Enhance their abilities as an HR practitioner and strategic business partner
- Contribute to the acquisition of new knowledge
- · Build familiarity with contemporary HR issues
- Reinforce essential skills related to HR practice
- . Contribute to the development of new skills that enhance performance as a HR professional

CPD represents a commitment to continuous learning in a profession affected by economic, social, business and legislative changes. The CPD requirement is met by participation in professional development activities that accumulate the required number of CPD hours.

MAKING PROFESSIONAL DEVELOPMENT CHOICES

When deciding if a professional development activity is appropriate for CPD, remember there should be a direct and describable link between the content of the activity and how it furthers your ability as an HR practitioner.

Note: In order to be a strategic partner in an organization, a degree of general (or "non-HR") business knowledge is essential. As such, when professional development activities are evaluated, the applicability of the activity to an HR professional's role in the business community will be taken into consideration. If there is not a clear line connecting the professional development activity, it is the responsibility of the HR professional to indicate on the log how this activity has contributed to their professional development.

Continuing professional development activities can only be counted once on the log. If a specific activity is listed more than once – Hours will only be awarded the first time it is listed, assuming it is eligible.

Registrants can submit their log at any time after they have attained the required 66.67 CPD hours.

 Early submission does <u>not</u> alter the next CPD period and activities <u>cannot</u> be carried forward from one CPD period to the next.

Online CPD Log Submission:

 Once you have attained the required 66.67 hours, the below will appear above your online CPD log. Click on the red 'Submit' button that appears above your online log:



Hard Copy CPD Log Submission:

Email your hard-copy CPD Lo to <u>registrar@hrpa.ca</u>

CPD Log Submission (pt.5):

- After you have submitted your CPD Log, you will receive a confirmation email once your log has been received by HRPA.
- Approximately 8 weeks after a log is submitted, members will be informed on the status of their CPD Log (e.g., approved or not):
 - HRPA will only contact registrants if activities or CPD hours were logged incorrectly.
 - Having your CPD log approved and being granted your next period does <u>not</u> exempt your CPD log from the audit.

CPD Options:

Low Cost:

- New work projects/initiatives
- Volunteering
- Mentoring
- Self-Directed Learning

Free continuing education activities:

- HRPA:
 - eLearning & On Demand (click <u>here</u>)
 - Complimentary Webinars (click here)
 - Office of the Registrar Archived webinars (click here)
 - HRPA Calendar of Events (click <u>here</u>)
- Hire immigrants (click <u>here</u>)
- Law firms (e.g., Hicks Morley, Lancaster House)
- HR.com (click <u>here</u>)
- PayScale (click <u>here</u>)
- Human Capital Institute (click <u>here</u>)
- Public Services Health & Safety Association (PSHA) (Click <u>here</u>)

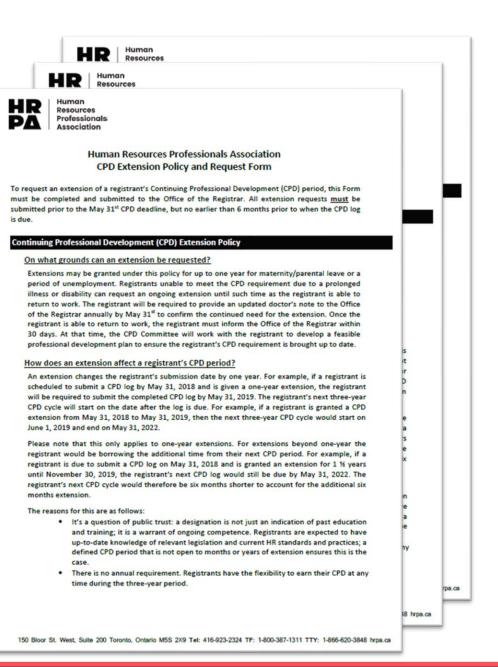
CPD Extension

CPD Log Extensions may be granted for any of the following grounds:

- Maternity/ Parental Leave
- Period of Unemployment
- Health issues or prolonged illness
- Disability
- COVID-19 (course cancellations, quarantine and shut down)

There are two types of extension:

- Fixed-term
- Ongoing



CPD Extension (pt. 2)

Fixed-term extensions are extensions that are given for a specific timeframe.

- Example: a one-year extension for a one-year parental leave, is a fixed-term extension
 - The length of a fixed-term extension is generally based upon the length of the grounds for the extension (i.e., length of absence from the workforce).
- If a member only requires a one-year extension. The member <u>does</u> <u>not</u> borrow from their subsequent CPD cycle.
- If the member require more than one-year then they will be borrowing from their subsequent cycle period.
 - Therefore, subsequent CPD cycle will be shorter than 3-years.
 - CPD Extensions more than one year must go before the CPD Committee for approval.

CPD Extension (pt. 3): Illness & Disability

- Registrants who request a CPD Log extension on the grounds of prolonged illness or disability, may be granted an *ongoing extension* until they are able to return to work.
- To request an ongoing CPD Log Extension registrants must initially submit the CPD Extension Policy Application and any supporting documents, followed by:
 - Providing an updated doctor's note to the Office of the Registrar annually by May 31st, to confirm the continued need for the extension.

How does an extension affect a member's CPD period?

As of March 20, 18, the Office of the Registrar revised the CPD Extension Policy.

Members who request a one-year extension will **not** borrow from the subsequent CPD cycle.

• For example: If a registrant is due to submit their CPD log by May 31, 2021, and apply for an extension that is approved, they would be required to submit their CPD log by May 31, 2022. The next 3-year CPD cycle remains intact and would start on June 1, 2022 (the day after the log is due) and end on May 31, 2025.

How does an extension affect a member's CPD period (pt. 2)?

CPD Extension request that <u>exceed one year</u>, **must** go before the CPD Committee. If granted, the member would <u>borrow</u> from their subsequent CPD cycle.

- Example: Edwardo is due to submit his CPD Log on May 31, 2018.
 However, due to a disability leave he was granted an extension for 1½ years until November 30, 2019. Edwardo's next CPD Log will be due on May 31, 2022.
 - Therefore, Edwardo's next CPD cycle is 6 months shorter to account for the additional 6 months extension. Edwardo's new CPD period will be December 1, 2019 – May 31, 2022.

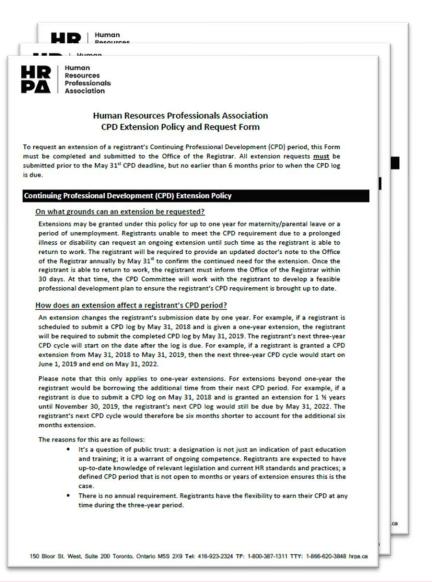
How can a CPD Extension be requested?

To request a CPD extension, registrants may complete and submit a Continuing Professional Development Extension Application form, along with any supporting document, no earlier than 6 months prior to their CPD log due date.

Complete and Submit application to the Office of the Registrar (registrar@hrpa.ca)

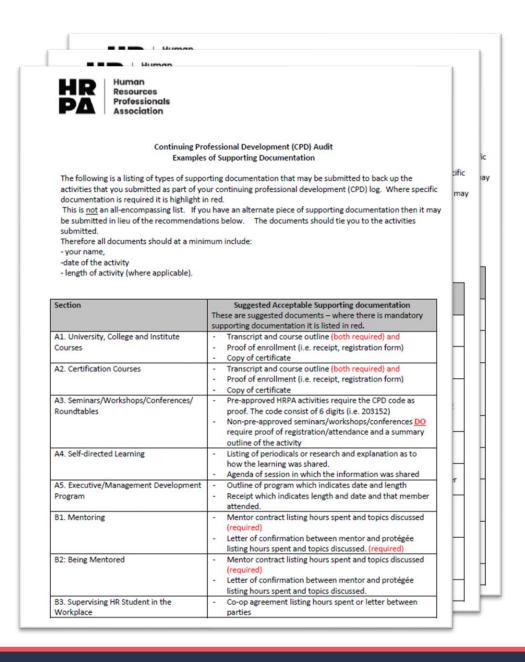
Supporting documents may include:

- Doctor's note
- Letter from employer
- El statement



CPD Audit

- To ensure the integrity and standard of professionalism is reflected in the granting of designations, HRPA audits 3% of CPD submission.
- 3% of members that are due to submit their CPD Log for the current CPD 3-year deadline, are randomly selected.
- If a member is randomly selected for the audit, they are required to submit supporting documentation for each CPD log activity (click <u>here</u>).



CPD Audit (pt. 2)

- If a member is randomly selected for the audit, the CPD Committee will review each log and accompanying supporting documentation.
 - Each CPD audit submission (e.g. CPD Log and Supporting documentation) will be reviewed by a panel of three members of the CPD Committee.
- If the panel has questions about any of the activities or supporting documentation submitted by a member, the committee will request additional information or clarification.
 - Follow-up for up-to two times after the initial audit supporting documentation may occur.
 - If, after the third submission, the audit requirement still hasn't been satisfied, the CPD Committee may revoke the member's designation(s) for non-compliance with the CPD requirement in accordance with the By-laws.
- The audit process take ~ 3-6 months to complete.

CPD Audit (pt. 3)

- Upon successful completion of the audit, members are notified via email.
- Depending on whether the CPD Committee has requested further information, the audit process generally takes between 3-6 months to complete.
- Please note: in accordance with s.11.06 of the By-laws, members are required to keep supporting documentation for two-years after the log was due or submitted, whichever is later.

Additional CPD Information

For additional CPD Information please refer to the following links:

- ✓ HRPA's Continuing Professional Development webpage (click <u>here</u>)
- ✓ HRPA CPD Handbook (click <u>here</u>)
- ✓ CPD Log Guideline: categories and definitions & Hard Copy Log (click <u>here</u>)
- ✓ CPD Extension Policy and Request Form (click <u>here</u>)

Questions?



